



BIRCHWOOD SUPPORT GROUP

Birchwood Medical Practice
 The Health Centre, Kings Road
 Horley.
 RH6 7DG

MINUTES OF THE MEETING HELD ON 14.5.2018

Present: **Birchwood Representatives** :Dr. Vijay Kumar (Partner),
 Mrs. Sue Adcock (Practice Manager)

Patient Representatives: Liz James, Joan Robinson, Richard Willcox,
 Mike Walshaw, Robin Grant, Raji Rahman, George Coomber, Alma
 Gough, TW and MW, Lucy Jones, Katie Jones, Stella Price

<p>WELCOME AND APOLOGIES</p>	<p>A welcome was extended to new members Lucy and Katie Jones. Apologies received from Ralph O’Doherty, Denise Stronell, Liz Morris, Lisa White, Rita Cusack.</p>	<p>ACTION</p>
<p>APPROVAL OF LAST MINUTES</p>	<p>One correction under ‘next PRG meeting’ Nutfield Priory, should read ‘Nutfield Lodge’. Apologies to George.</p>	
<p>REPORT FROM DR. KUMAR</p>	<p>Registered numbers: 16, 714</p> <p>Staff Changes: Dr. Mearns has left the surgery after 9 years. Dr. Sophie Rowlands has now joined the surgery working 3 days. The paramedic practitioners have settled in well. Nurse Angela Earle, who specialises in cardiology, has also joined the team.</p> <p>Rooms: Liz queried the progress on the rooms at Birchwood which should have be handed back for surgery use. Dr. Kumar confirmed that unfortunately not enough progress had been made but he was still liaising with the CCG and NHS England. There should be more news at the next meeting in September.</p> <p>Appointments: The surgery had now recovered from the winter problems and at the moment there were surplus appointments. Dr. Kumar confirmed that appointments were now offered in Redhill and Caterham for Birchwood patients on Saturday and Sunday which are booked in the normal way. Sue confirmed these were being booked and popular. All 17 practices have a data sharing agreement to enable Redhill and Caterham appointments to be dealt with safely. There is no data sharing with the hospital at the moment.</p>	

	<p>New Cardiovascular Clinic: This clinic is for stroke/heart attack/heart failure patients. These patients are invited in their birthday month to an appointment. At this clinic the patient has a blood test and height/weight/bp and urine tested. A week later the patient is seen by a doctor in a 15 minute appointment to discuss the results. These clinics are run by Dr. Goozee and Dr. Fegan. There are approximately 800 patients in this group of patients.</p> <p>Modality: As confirmed at the last meeting by Dr. Kumar, joining Modality did not affect the day to day running of the surgery. It did allow the three local practices to compare best practice and assist where necessary. Dr. Kumar confirmed to Alma that the hospital still dealt with acute problems but the surgery take over continuing care.</p> <p>Modality are looking at Push Doctor for the future but it is early days.</p> <p>There was a long discussion on data sharing and whether the Surrey Care record should be opt in or opt out. The summary care record was an opt out. TW pointed out that there could be a conflict with patients who had opted out but may have changed their mind and may need revisiting. The GDPR agreement comes into force on 25th May 2018</p>	
<p>KINGS ROAD CAR PARK</p>	<p>Stella updated the meeting with the latest confirming that a further letter had been sent to the Planning Department at Reigate and Banstead. George asked if he could write to Sam Gymiah to see if we could move this on further. All present agreed.</p>	<p>GC</p>
<p>GENERAL INFORMATION PACK</p>	<p>It was felt this was a good idea. After discussion it was agreed that we need should put on the internet and arrange printing of copies to give out at the surgery. TW felt that there was a need for a printed copy for the patients who are not computer literate. The PPG to work with Birchwood.</p>	<p>PPG/ BIRCHWOOD</p>
<p>NEWSLETTER</p>	<p>Dr. Kumar to write article on Modality.</p>	<p>VK</p>
<p>NEXT PRG MEETING</p>	<p>21st June 2018 at Nutfield Lodge at 7pm</p>	

<p>ANY OTHER BUSINESS</p>	<p>Liz queried the future of Birchwood PPG and asked Dr. Kumar if there was any change envisaged now we were linked with other surgeries as Modality. The group felt it was their decision to make and a vote was taken to stay the same.</p> <p>Liz asked if notices in the waiting rooms could be in a larger print. Sue confirmed that if they were issued by Birchwood this should not be a problem.</p> <p>TW asked for better access for the disabled to the check in screen.</p>	
<p>DATE OF NEXT MEETING</p>	<p>Monday 10th September 2018 at 6pm for 6.15pm start.</p> <p>Following the meeting a talk was given by Lucy Beach from Altogether Better. Altogether Better is working alongside Birchwood to promote collaborative working with the patients. This involves volunteers to work with the practice and address issues such as social isolation. The practice and volunteers will be supported by Lucy for one year.</p> <p>Text invites went out to 9000 patients, nearly 300 patients were interested, 35 completed the forms and 22 have been short listed to attend the 2 day work shop.</p> <p>Information will be on the website in due course. All volunteers will have a DBS check.</p>	